

## Payment, Delivery, and Shipping Information

### 1. Delivery and Shipment

- We offer delivery services all over India.
- Estimated delivery time depends on the location and the type of product/service.
- Orders are processed within 24 Hours and shipped via India Post (All over India) and DTDC (Kerala).
- Customers will receive tracking details upon dispatch.

### 2. Modes of Payment

We accept the following payment methods:

- Credit/Debit Cards (Visa, MasterCard, RuPay, etc.)
- Net Banking (All major banks)
- UPI Payments (Google Pay, PhonePe, Paytm, etc.)
- Bank Transfers

### 3. Payment Methods Security

- All online transactions are secured with industry-standard encryption (SSL).
- Payment gateway services comply with security standards.
- We do not store your financial details. All transactions are processed through secured third-party service providers.
- In case of payment failures or unauthorized transactions, please contact our support team immediately.

### 4. Fees and Charges

- There are no hidden fees; all charges are displayed before payment confirmation.
- Additional service fees, if applicable, will be mentioned at checkout.

### 5. Price Breakdown

The total price of any product/service will be displayed in a single figure, including:

- ODP (Oxigeno Distributor Price)
- Handling/Shipping Charges
- Handling/ Shipping GST
- Grand Total

### Oxigeno International Biz Pvt. Ltd.

183/2, Part B, 2nd floor, Kattigenahalli, IAF Post, Bagalur Cross Road  
Yelahanka, Bangalore-560063, Ph : +91 998001 0997

## 6. Contact Information for Payment Service Providers

For payment-related queries, you may reach out to our payment service provider:

- **Payment Gateway Provider:** Omniware Technologies Pvt.Ltd.
- **Customer Support Email:** support@omniware.in
- **Customer Support Number:** +91 8068493774

For any further assistance, please contact our support team at:

- **Customer Care Email:** oxiwellness@oxeshop.in
- **Helpline Number:** +91 9745118118
- **Business Hours:** 10 A.M. to 05. P.M. on working days

19.02.2025  
Kochi

For Oxigeno International Biz Pvt Ltd

Madhusudanan M D  
Director  
(DIN: 08196916)

CS. ANVAR K.S.  
COMPANY SECRETARY  
FCS 13201 CP 19873

### **Oxigeno International Biz Pvt. Ltd.**

183/2, Part B, 2nd floor, Kattigenahalli, IAF Post, Bagalur Cross Road  
Yelahanka, Bangalore-560063, Ph : +91 998001 0997

 info@oxeshop.in

 www.oxeshop.in